

OMNISCIENCE



CAPABILITY
PROFILE

2024

PART OF THE **MASS***ive* GROUP

WHAT IS OMNISCIENCE SCIENCE DIGITAL?

OMNISCIENCE SCIENCE DIGITAL "THE STATE OF KNOWING EVERYTHING, AN ALMOST DIVINE OMNISCIENCE" WHERE DIGITISATION MEETS SCIENCE, GRANTS OUR CUSTOMERS COMPLETE OVERSIGHT OF THEIR PROCESS, IN REAL TIME, THE BENEFIT OF HAVING REAL TIME INFORMED OVERSIGHT IS THE COMPETITIVE ADVANTAGE.

OMNISCIENCE SCIENCE DIGITAL, A COMPANY PART OF THE MASSIVE GROUP HAS LEVERAGED OUR POSITION IN THE MINING AND PROCESSING INDUSTRY TO REFINE OUR SOLUTION AND PROVIDE AN UNPARALLELED OFFERING IN INSTRUMENT AND PROCESSING MONITORING. HAVING OVER 10 YEARS OF DATA FOR OUR CUTTING EDGE PROCESS CONTROL AND MASS BALANCING MANAGEMENT SOLUTION ALLOWED US DEEP DIVE AND MONETISE THE BENEFITS.

BEING ACTIVE IN THE BENEFICIATION AND RECOVERY PROCESS OF COAL, GOLD, PLATINUM, DIAMONDS, MANGANESE, IRON ORE AND CHROME FOR OVER 13 YEARS OUR SOLUTION HAS ENABLED CUSTOMERS TO SHOW IMPROVEMENTS IN THE FOLLOWING KEY AREAS, DIFFERING ONLY DUE TO THE SIZE OF OPERATION AND TYPE OF COMMODITY, HOWEVER ALL SHOWING IMPROVEMENTS IN ALL KEY AREAS.

WHAT IS IT THAT WE OFFER?

- INCREASED RECOVERY/YIELD - BETWEEN 2 AND 12%,
- INCREASED PRODUCTION - BETWEEN 3 AND 30%,
- MORE ACCURATE LESS MANAGEMENT INTENSIVE MASS BALANCING,
- IMPROVED QUALITIES OF FINAL PRODUCTS AT THE LABORATORY,
- IMPROVED MANAGEMENT THROUGH ACCURATE DATA AND REPORTING,

IN MONEY TERMS FOR EVERY 1% INCREASE IN YIELD ON A TYPICAL CYCLONE COAL WASH PLANT PRODUCING EXPORT COAL AT TODAY'S PRICES MAY RESULT IN A 78K (USD) OR 1,326 MILLION (ZAR) PER MONTH INCREASE TO YOUR BOTTOM LINE, OR AS ONE OF OUR DIAMOND MINING OWNERS SAID JUST AN IMPROVEMENT OF 3 STONES IN A MONTH AND IT'S A NO BRAINER.

HOW DO WE ACCOMPLISH THIS?

INTEGRATION OF THE OMNI MONITORING SOLUTION, WILL CONNECT KEY PROCESS CONTROL POINTS INTO A CENTRALIZED PLATFORM ALLOWING FOR REALTIME MONITORING, TRANSPARENT ANALYSIS AND AUDITABLE

MANAGEMENT OF THE ENTIRE PROCESS FROM ANYWHERE IN THE WORLD.

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SERVICES ON OFFER

PLANT PERFORMANCE ASSESSMENT

INTEGRATION OF THE OMNISCIENCE SCIENCE DIGITAL PLATFORM INTO THE PLANT SPACE ALLOWS FOR COMPLETE ASSESSMENT OF THE PLANT PERFORMANCE TO BE PROVIDED ON A ONCE OFF OR ONGOING BASIS TO ALLOW FOR THE EVOLUTION OF PROCESSES AND MANAGEMENT TECHNIQUES IN ORDER TO ENSURE THAT THE MAXIMUM VALUE IS EXTRACTED FROM ALL ASSETS INVOLVED.

METRICS THAT WILL BE PROVIDED INCLUDE:

- PLANT TONNAGES,
- FEED MATERIAL YIELDS
- PLANT BALANCES
- SITE BALANCES
- DOWNTIME
- PLANT UTILIZATION
- PLANT AVAILABILITY
- SHIFT PERFORMANCES

THESE FIGURES ARE THEN PROVIDED ALONG WITH INSIGHTS FROM INHOUSE AND INDUSTRY SENIOR PROCESS ENGINEERING SPECIALISTS AND MASS BALANCING SPECIALISTS.

BELOW IS A LINK TO AN EXAMPLE OF A REPORT THAT FOCUSES ON THE PLANT PERFORMANCE THAT WILL BE PROVIDED AS PART OF THIS PROCESS.

OMNISCIENCE



SHIFT PROCESS VARIABLE TREND

Process Control Trends

Let us trend your:

- Cyclone Pressure,
- Dens Medium & Thickener SG's
- Sampler timelines
- Lab qualities
- Bin Levels



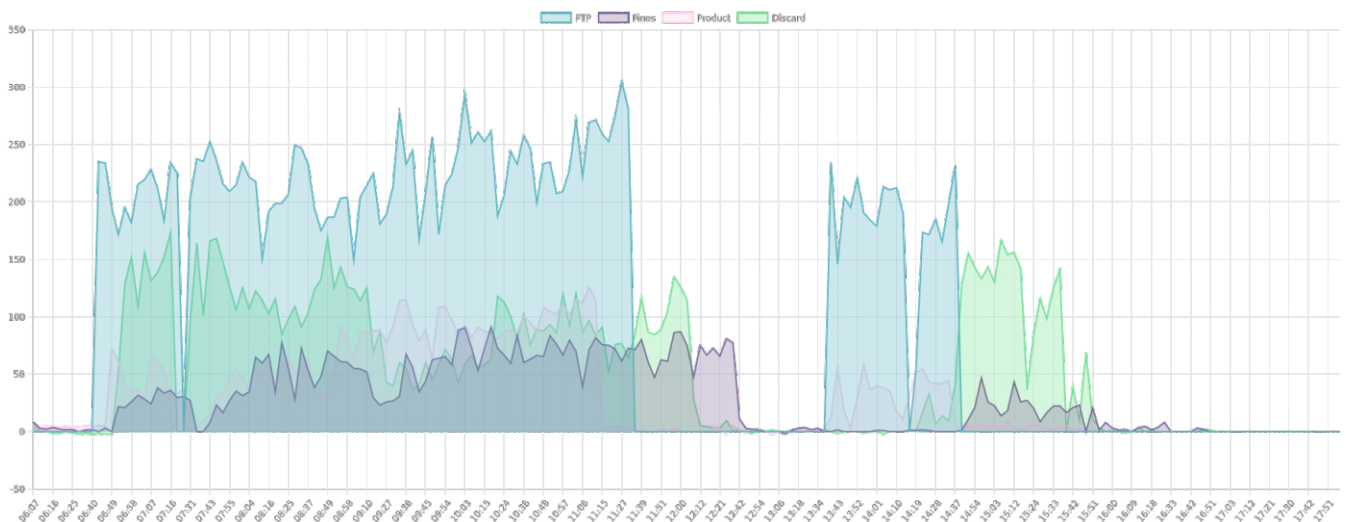
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PROGRESSIVE SHIFT TONS

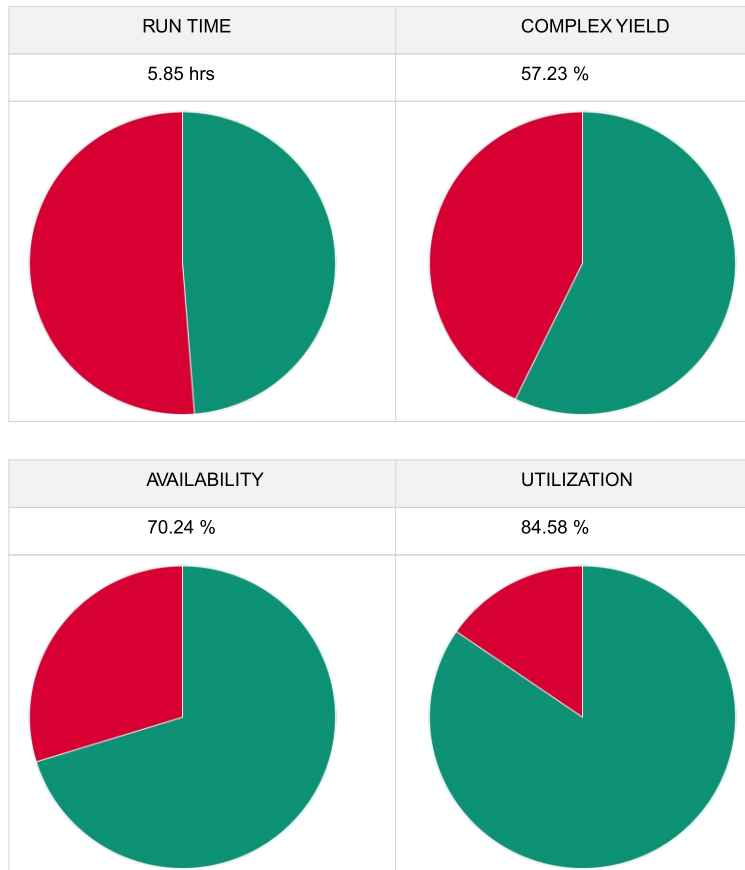
Time	FTP	Fines	Product	Discard
06:00 - 07:00	65.87	8.69	16.01	40.57
07:00 - 08:00	248.69	42.86	55.66	153.15
08:00 - 09:00	459.42	94.67	106.66	260.88
09:00 - 10:00	658.92	160.82	195.77	323.89
10:00 - 11:00	904.14	232.24	286.07	412.2
11:00 - 12:00	1058.47	277.38	349.42	465.84
12:00 - 13:00	1058.47	277.67	350.69	465.96
13:00 - 14:00	1122.51	285.18	369.77	499.12
14:00 - 15:00	1228.38	303.93	395.74	576.04
15:00 - 16:00	1228.38	304.31	398.71	576.46
16:00 - 17:00	1228.38	304.31	398.71	576.46
17:00 - 18:00	1228.38	304.31	398.71	576.46
Shift Total	1228.38	304.31	398.71	576.46

SHIFT MASS FLOW TREND



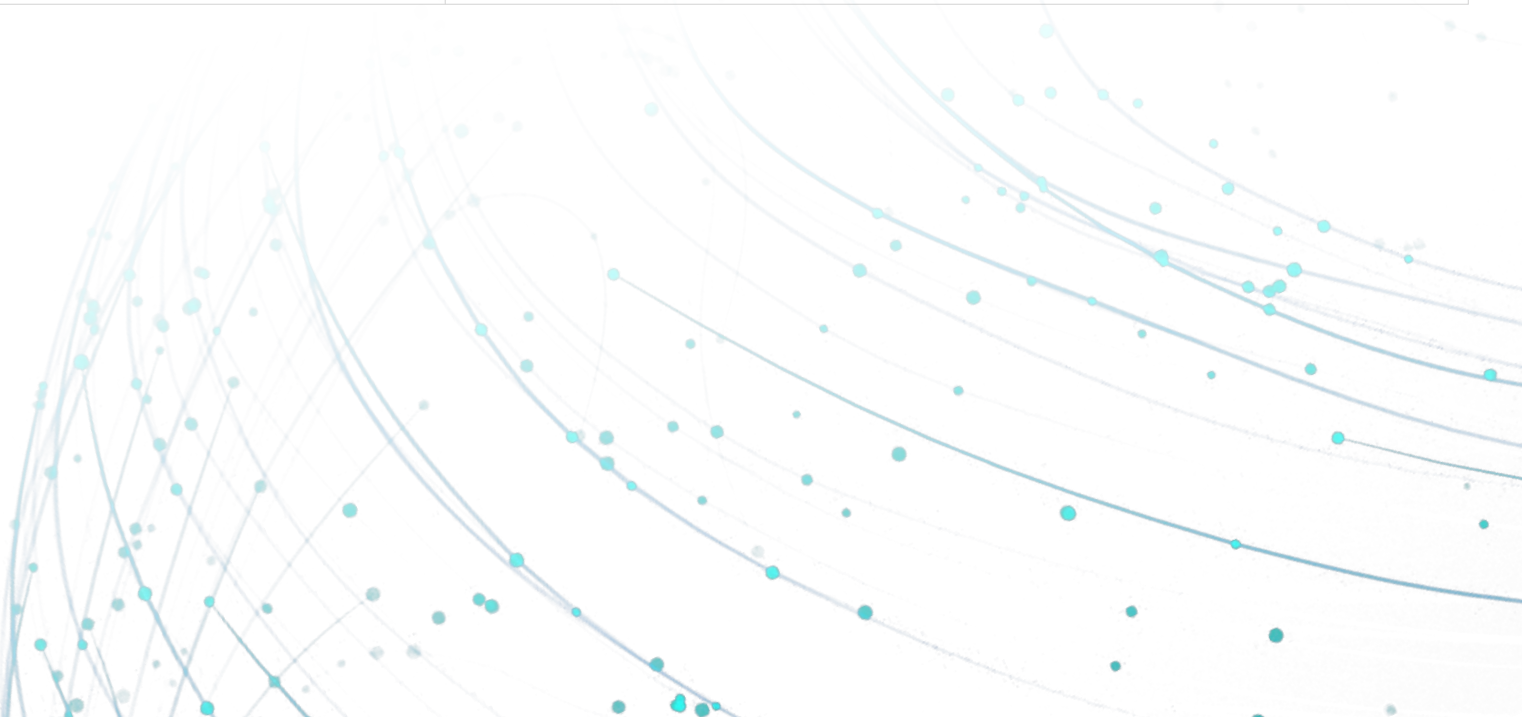
AUTOMATED SHIFT TELEGRAM REPORTING

SHIFT STATISTICS



DEFINITIONS

Reported Start and End Times:	The first and last time where the plant started to run production during the report period.
Run time:	The total time where the plant ran production during the report period.
Plant Balance:	The total recorded outgoing material in ratio against the recorded incoming material.
Complex Yield:	The total recorded outgoing product in ratio against the incoming material.
Utilization:	The Ratio of current plant utilization against the theoretical maximum utilization.
Availability:	The Ratio of time when the plant is running against the time it is not running.





PRODUCTION SHIFT REPORTING

OUR PRODUCTION REPORTS ALLOW FOR AN OVERVIEW OF THE PREVIOUS SHIFTS PRODUCTION, THIS REPORT WILL COMMUNICATE:

- RAW PRODUCTION TONNAGES,
- BASIC KEY PERFORMANCE INDICATORS,
- PLANT BALANCES,
- PRODUCT YIELDS,
- PRODUCTION TARGETS,

AND CAN INCLUDE:

- PRODUCT QUALITIES,
- BREAKDOWNS

PRODUCTION SHIFT REPORTING CAN BE AVAILABLE WITHIN 10 MINUTES OF COMPLETION OF THE COMPLETION OF SHIFT THROUGH THE USE OF OUR AUTOMATIC EMAIL REPORTING SERVICES OR SHOULD PRODUCTION ANALYSIS BE REQUIRED, OUR CONTROL ROOM WILL GENERATE A PRODUCTION REPORT THAT CAN BE MAKE AVAILABLE WITHIN 30 MINUTES.

Sample Balance Report		Report Start: 29 February 2022		 OMNISCIENCE			
Writer: Report Writer		Report End: 1 March 2022					
ROM control (CV01)	Total Product 8161.47 tons	% vs ROM	Purple tons	Adjusted tons	ROM Origin	Weighbridge	Survey
ROM accounting (CV04)	Total 8146.18 tons	100.18%			??	??	??
Raw Product 1 bypass (CV05)	Total 69.29 tons	0.12%	216.8t	286.09t	CV	ASH	FX balance
Raw Product 2 bypass (CV19)	Total 1359.17 tons	18.89%	180.4t	1539.57t	?	?	99.80%
Complexed Feed (CV04+20)	9200.81t	112.94%			Complex Yield		76.56%
Blend Product Feed (CV20)	Total 1177.43 tons	18.89%	-122.8t	1539.57t	Blend Prod Contribution		11.46%
Combined Product (CV08)	Total Product 5442.01 tons	67.67%	70.8t	5512.81t	Raw product Yield		22.41%
FX Plant Feed (CV13)	Total 6692.00 tons	82.14%			ROM Circuit Yield		73.63%
FX Plant Product (CV09)	4388.89t	53.87%			FX Plant Yield		65.58%
FX Plant Discard (CV15)	Total 2324.09 tons	28.10%	-34.4t	2289.69t	Auditor =		
Total tons out of plant (balance)	8287.44t	101.73%			©_copyright MASSive group		

PROCESS REPORTING

OUR PROCESS REPORTS ALLOW FOR AN IN DEPTH ANALYSIS OF THE PROCESS BY AUDITING OF THE PROCESS BY OUR INHOUSE CONTROL ROOM AND MASS BALANCING SPECIALISTS, THIS REPORT WILL COMMUNICATE:

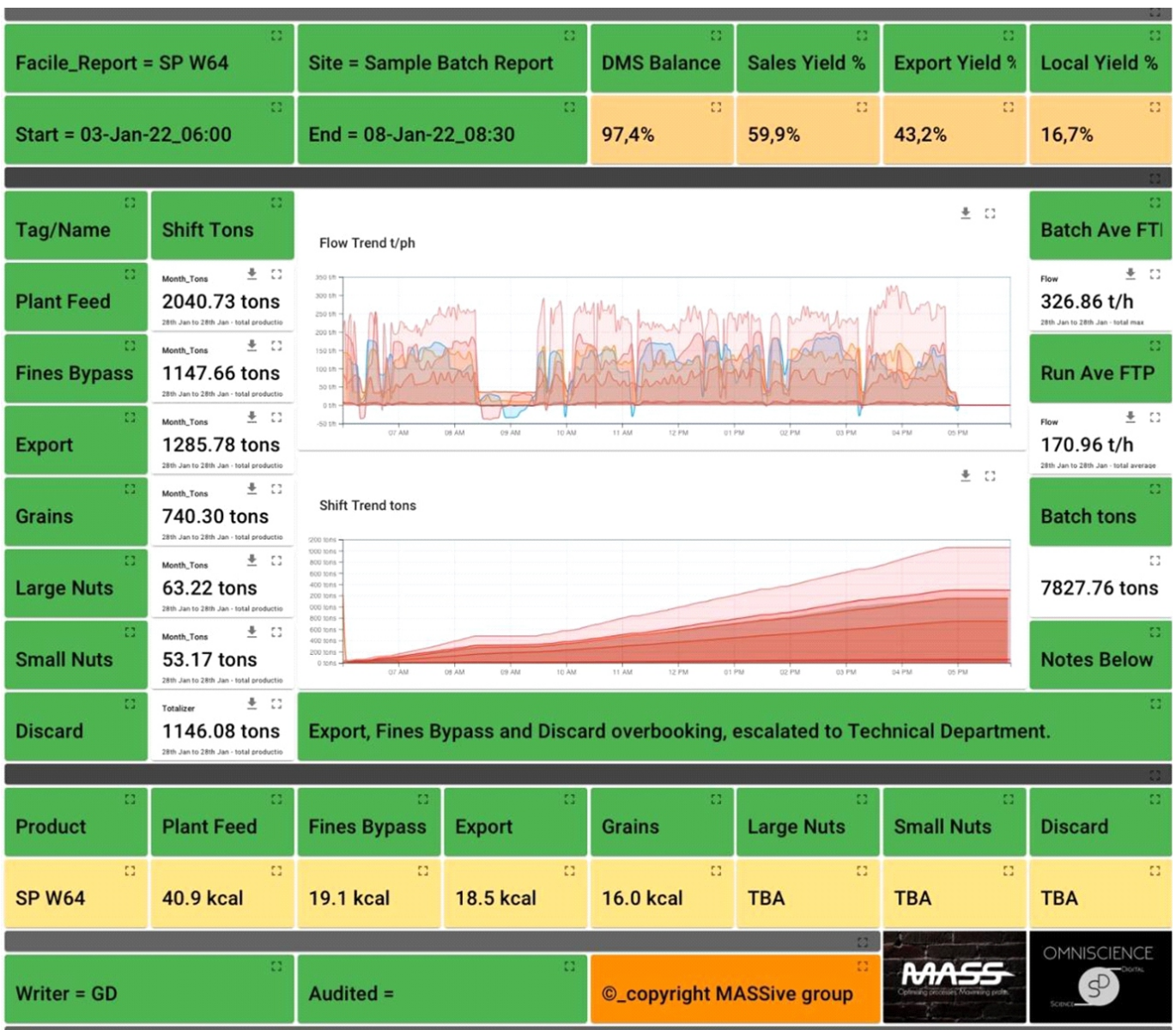
- RAW PRODUCTION TONNAGES,
- AUDITED PRODUCTION TONNAGES,
- PROCESS ANALYSIS
- KEY PERFORMANCE INDICATORS,
- PLANT BALANCES,
- PRODUCT YIELDS,
- PRODUCTION TARGETS,

AND CAN INCLUDE:

- PRODUCT QUALITIES,
- BREAKDOWNS,
- SURVEY RESULTS,
- WEIGHBRIDGE TRANSACTIONS.

SHOULD ANY PART OF THE PROCESS BE FOUND TO BE OUTSIDE OF ACCEPTED LIMITS, IMMEDIATE ESCALATION AND CORRECTION OF THE VARIANCE WILL BE PERFORMED BOTH ONSITE TO CORRECT THE VARIANCE AND TO THE HISTORICAL DATA.

PROCESS REPORTS ARE GENERATED ON A DAILY BASIS OR ON DEMAND.



BATCH / QUALITY REPORTING

OUR BATCH REPORTS ALLOW FOR AN IN DEPTH ANALYSIS OF THE QUALITY OF THE PRODUCTS AND IS READY TO PROVIDE TO BE PROVIDED TO YOUR CUSTOMERS ON THE COMPLETION OF THE MATERIAL BATCH. OUR PROCESS REPORTS WILL COMMUNICATE:

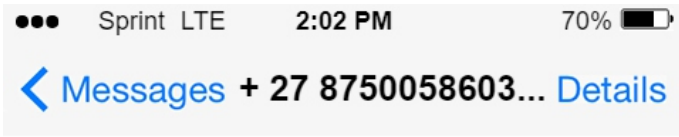
- PRODUCT QUALITIES THROUGH OUT THE BATCH,
- TOTAL PRODUCT TONNAGE PROCESSED PER QUALITY,
- AVERAGE QUALITY OF THE PROCESSED MATERIAL,
- TOTAL MATERIAL PROCESSED,
- KEY PERFORMANCE INDICATORS,
- PLANT BALANCES,
- PRODUCT YIELDS,
- PRODUCTION TARGETS,

SHOULD ANY PART OF THE PROCESS BE FOUND TO BE OUTSIDE OF ACCEPTED LIMITS, IMMEDIATE ESCALATION AND CORRECTION OF THE VARIANCE WILL BE PERFORMED BOTH ONSITE TO CORRECT THE VARIANCE AND TO THE HISTORICAL DATA.

BATCH REPORTS ARE GENERATED ON COMPLETION OF BATCH OR ON DEMAND.

BREAKDOWN REPORTING

PROPER AND IMMEDIATE MANAGEMENT OF BREAKDOWNS AND THE ABILITY TO AUDIT BREAKDOWN HISTORY ARE BOTH EQUALLY CRUCIAL TO ENSURING OPTIMIZED PRODUCTION.



Plant on Breakdown - 02:02, 14 December 2022. Supervisor reports breakdown due to Yellow Machine Breakdown

IMMEDIATE ACTION

THROUGH THE USE OF AUTOMATED PROCESSES, BREAKDOWNS CAN BE IDENTIFIED AND COMMUNICATED TO ALL REQUIRED PERSONAL. ON THE DETECTION OF A BREAKDOWN OUR AUTOMATED WHATSAPP BOT WILL ESTABLISH COMMUNICATION WITH THE SITE SUPERVISOR IN ORDER TO IDENTIFY THE CAUSE.

ONCE THE CAUSE HAS BEEN ESTABLISHED, THE BREAKDOWN WILL BE AUTOMATICALLY COMMUNICATED TO ALL RELEVANT PERSONAL, THUS ALLOWING FOR IMMEDIATE RESPONSE.

FOR EXAMPLE SHOULD THE BREAKDOWN BE DUE TO A BREAKDOWN OF A PUMP, THE SYSTEM CAN AUTOMATICALLY NOTIFY THE SITE ELECTRICIAN OF THE FAILURE. SHOULD THE BREAKDOWN BE DUE TO A FEL, THE SITE MECHANIC CAN BE AUTOMATICALLY BE NOTIFIED.

BREAKDOWN HISTORY ANALYSIS

THE RECORDING AND AVAILABILITY OF THE BREAKDOWN DATA ON THE DIGITAL PLATFORM ALLOWS FOR THE ANALYSIS OF BREAKDOWN HISTORIES AND EXTRAPOLATE FUTURE BREAKDOWNS IN ORDER TO EFFECTIVELY PLAN AND MANAGE MAINTENANCE SCHEDULES AND MINIMISE INTERRUPTIONS TO PRODUCTION.

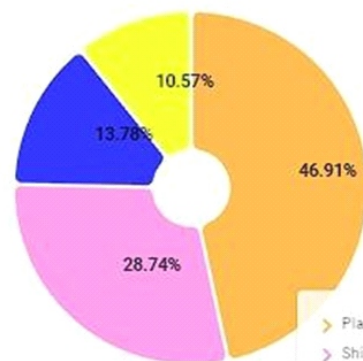
WITH BOTH THE PRODUCTION STATISTICS AND BREAKDOWN HISTORIES MAINTAINED ON THE SAME DIGITAL PLATFORM, AN ASSESSMENT OF BREAKDOWN IMPACT ON PRODUCTION CAN BE MADE IN ORDER TO MORE EASILY COMMUNICATE THE TOTAL IMPACT OF BREAKDOWNS.

Plant Availability

1ST DEC TO 7TH DEC



Breakdowns



- > Plant Running 46.91%
- > Shift Change 28.74%
- > Engineering 13.78%
- > Yellow Machine 10.57%

Puleng_Plant_Feed_Speed

OMNISCIENT PROCESS MANAGER

OUR PROCESS MANAGER IS DESIGNED TO PROVIDE KEY INFORMATION TO PLANT OPERATORS IN ORDER TO EFFECTIVELY RUN THE PLANT.

THE KEY AREAS ASSESSED ARE DIFFERENT PER PLANT HOWEVER THE PROCESS MANAGER CAN PROVIDE INSIGHT INTO TO THE BELOW EQUIPMENT AND INSTRUCT THE OPERATOR ON CORRECTIVE MEASURES:

- BELTSCALE ACCURACY,
- CYCLONE PRESSURES
- SLURRY RELATIVE DENSITIES
- SCREEN MOTORS
- CONVEYOR MOTORS
- DAM LEVELS
- BIN LEVELS
- FLOPPER GATE POSITIONS
- ETC.

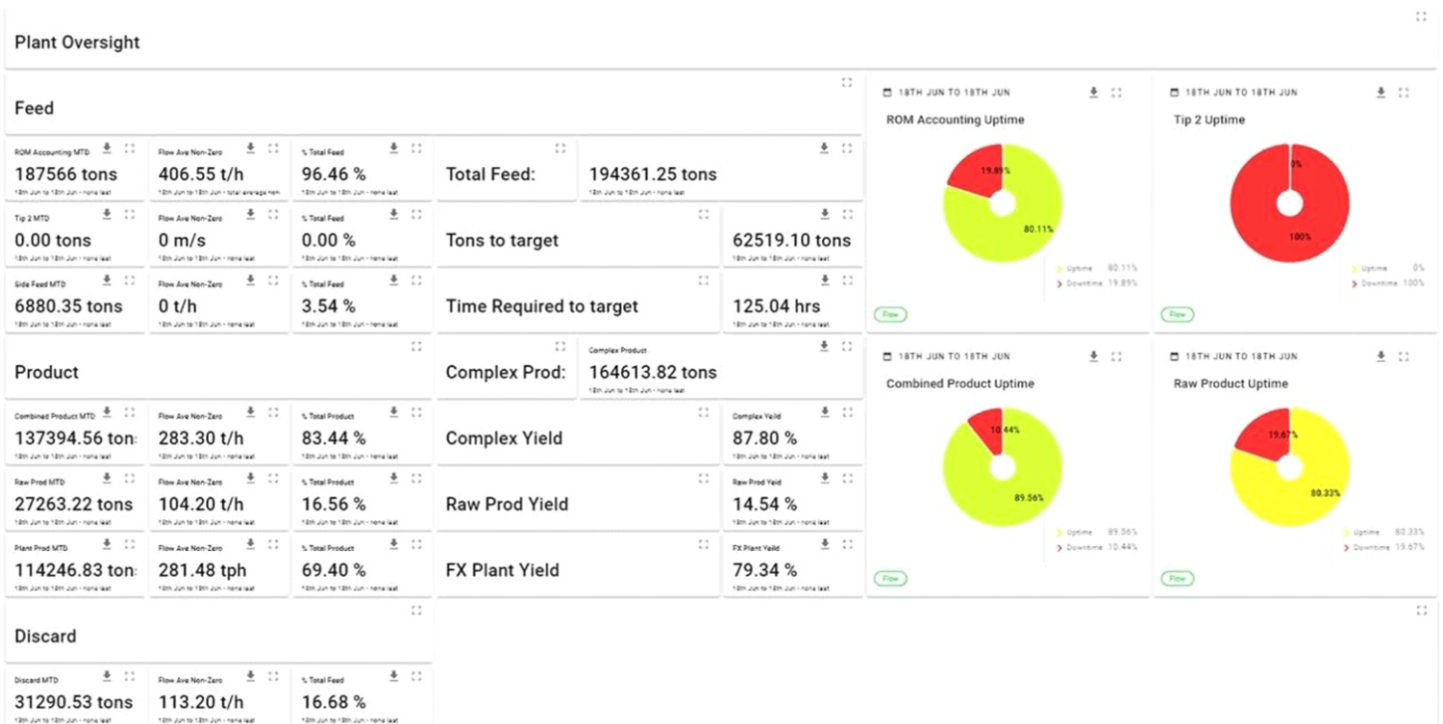
OMNISCIENT PROCESS MANAGER			
Plant Balance	Calculated Shift Balance 81.55 % <small>17th Nov to 17th Nov - none last</small>	DEMO-Live Shift Balance Status Balance Low, Check Plant Feed for Spillage <small>17th Nov to 17th Nov - none last</small>	
Product Yield	Calculated Yield 60.30 % <small>17th Nov to 17th Nov - none last</small>	DEMO-Live Yield Status Yield is as expected <small>17th Nov to 17th Nov - none last</small>	
Plant Scales			
Plant Feed	Puleng_Plant_Feed_Flow 0 tph <small>17th Nov to 17th Nov - none last</small>	Puleng_Plant_Feed_Shift-tons 351.91 tons <small>17th Nov to 17th Nov - none last</small>	DEMO-Plant Feed Start-Up Status Scale Ready for Plant Start up <small>17th Nov to 17th Nov - none last</small>
Product	Puleng_Product_Flow 0 tph <small>17th Nov to 17th Nov - none last</small>	Puleng_Product_Shift-tons 212.20 tons <small>17th Nov to 17th Nov - none last</small>	DEMO-Product Start Up Status Scale Ready for Plant Start up <small>17th Nov to 17th Nov - none last</small>
Discard	Puleng_Discard_Flow 0 tph <small>17th Nov to 17th Nov - none last</small>	Puleng_Discard_Shift-tons 74.78 tons <small>17th Nov to 17th Nov - none last</small>	DEMO-Discard Start up Status Scale Ready for Plant Start up <small>17th Nov to 17th Nov - none last</small>
Plant Densities and Pressures			
Cyclone Pressure	Queens-Cyclone_pressure 0 PSI <small>17th Nov to 17th Nov - none last</small>	DEMO-Cyclone Pressure Start-Up Status Build Cyclone pressure before starting <small>17th Nov to 17th Nov - none last</small>	
Density	Queens-Density 1.69 SGU <small>17th Nov to 17th Nov - none last</small>	DEMO-Density Start-up Status Densities READY for plant Start up <small>17th Nov to 17th Nov - none last</small>	

PLANT OVERSIGHT AND MANAGEMENT

“ONE CAN NOT MANAGE WHAT ONE CAN NOT MEASURE, ACCURATELY, IN REAL TIME”

WITH THE ABOVE FACT IN MIND, THE OMNISCIENCE SCIENCE DIGITAL PLATFORM PROVIDES REAL-TIME ACCESS TO A CENTRALIZED PRESENTATION OF ALL RELEVANT DATA REGARDING PROCESS AND PRODUCTION KPIs IN ORDER TO FACILITATE EFFECTIVE MANAGEMENT TO INCLUDE:

- SHIFT TONS
- MONTH TONS
- PRODUCT YIELDS
- PROCESS RUN TIMES
- SHIFT TARGETS
- MONTH TARGETS
- TONNAGE REQUIRED TO MEET TARGETS
- REQUIRED TIME FOR PRODUCTION IN ORDER TO MEET TARGETS



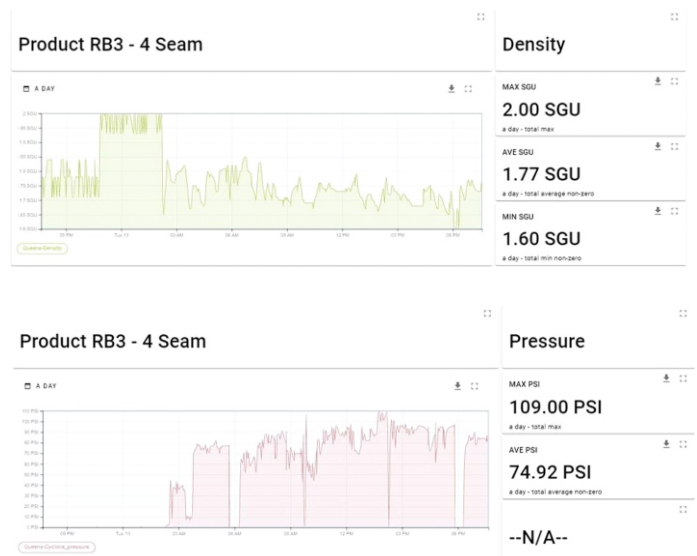
REALTIME DENSITY AND PRESSURE MONITORING

REALTIME MONITORING

REALTIME MONITORING ALLOWS FOR THE COMPLETE CONTROL OF DENSITIES TO ENSURE THAT QUALITY TARGETS ARE MET. WITH OUR AUTOMATIC ASSESSMENT OF THE DENSITY AND PRESSURES, OPERATORS AND SUPERVISORS CAN BE NOTIFIED OF IRREGULARITIES IN ORDER TO ALLOW FOR IMMEDIATE ACTION.

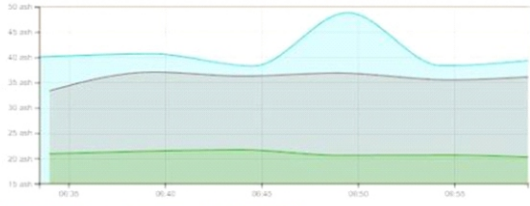
HISTORICAL ANALYSIS

HISTORICAL ANALYSIS OF THE DENSITIES, PRESSURE AND QUALITIES WILL ALLOW FOR THE CORRELATION TO BE MADE IN ORDER TO IMPROVE THE UNDERSTANDING OF YOUR PLANT AND OPTIMIZE THE PROCESS



Product RB3 - 4 Seam

30 MINUTES



Plant Feed

MAX Quality
37.10 ash
a day - total max

AVE Quality
35.92 ash
a day - total average

MIN Quality
33.40 ash
a day - total min

Product

MAX Quality
21.70 ash
a day - total max

AVE Quality
21.14 ash
a day - total average

MIN Quality
20.58 ash
a day - total min

Discard

MAX Quality
48.87 ash
a day - total max

AVE Quality
41.98 ash
a day - total average

MIN Quality
38.26 ash
a day - total min

REALTIME LAB INTEGRATION

THROUGH THE REAL TIME INTEGRATION OF LAB RESULTS, THE MONITORING AND RECORDING OF THE PRODUCT QUALITIES ALLOWS IMMEDIATE INTERVENTION SHOULD TARGETS NOT BE MET AS WELL AS A COMPLETE ASSESSMENT OF PRODUCT BATCHES AND WITH THE INCLUSION OF PRODUCTION DATA, WE ARE ABLE TO PROVIDE TOTAL TONS PRODUCED AT CERTAIN QUALITIES.

STOCKPILE ANALYSIS

INTEGRATION OF THE MONITORING SOLUTION CAN ALLOW FOR THE REAL-TIME TRACKING OF STOCKPILE LEVELS, IN ORDER TO PROVIDE PRODUCTION WITH THE INCITE IN ORDER TO ENSURE UNINTERRUPTED PRODUCTION.

THROUGH THE USE OF OUR AUTOMATIC TOOLS, WE ARE ABLE TO NOTIFY RESPONSIBLE PERSONNEL OF CRITICAL LEVELS OF STOCKPILES.

A DAY

Stockpile Trend



Virtual Stockpile DEMO

Opening Stockpile

8403.04 Tons

a day - total last

Change in Stockpile

3319.77 Tons

a day - total production delta

Closing Stockpile

11722.81 Tons

a day - total first

REAL-TIME PLANT BALANCE AND YIELDS



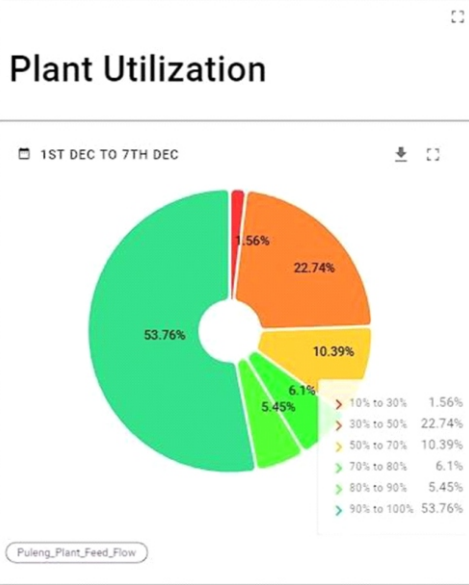
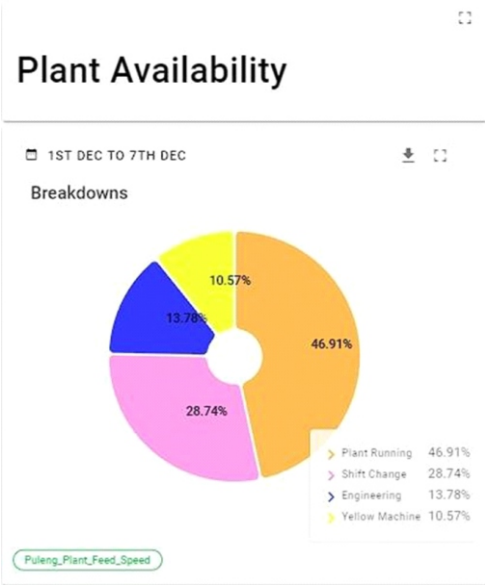
REAL-TIME REPORTING AND AUTOMATIC MONITORING OF BALANCES AND YIELDS WILL ALLOW FOR THE IMMEDIATE INTERVENTION OF SITE PERSONNEL SHOULD IT BE REQUIRED IN ORDER TO ENSURE OPTIMISATION OF THE PROCESS.

TARGET AND KPI TRACKING

REAL TIME ASSESSMENT OF PRODUCTION ALLOWS THE OMNISCIENCE SCIENCE DIGITAL PLATFORM TO PROVIDE INSIGHTS TO TARGET TO ALLOW FOR EFFECTIVE MANAGEMENT OF PRODUCTION SHIFTS



Shift Target	3700.00 Tons
<small>a day - none last</small>	
Current Shift tons	2140.18 tons
<small>a day - none last</small>	
tons to Target	1559.82 tons
<small>a day - none last</small>	
Feed Rate Target	380.00 tph
<small>a day - none last</small>	
Main-Feed-B_Flow	381.54 t/h
<small>a day - none last</small>	
Feed Rate to Target	-1.54 tph
<small>a day - none last</small>	



PLANT UTILIZATION ANALYSIS

WITH THE INCORPORATION OF PRODUCTION AND PROCESS DATA, THE OMNI DIGITAL PLATFORM IS ABLE TO PROVIDE A BREAKDOWN OF PLANT PERFORMANCE IN ORDER TO OPTIMIZE AND EFFECTIVELY MANAGE THE PROCESS

MASS BALANCING

MASS BALANCING ISSUES ARE A CONSTANT RUNNING BATTLE BETWEEN THE DIFFERENT DISCIPLINES MANAGING IT ON SITE, BY SCIENTIFICALLY ELIMINATING THE SURVEY VS BELT SCALE VS WEIGHBRIDGE VARIANCES BUILDS CONFIDENCE IN OWNERS AND INVESTORS AND GREATLY REDUCES THE MAN HOURS AND STRESS INVOLVED IN RESOLVING THIS ISSUE, TRACKING YIELDS, BALANCES, DENSITIES, TONNAGES, LABORATORY DATA, AVAILABILITY, FEED RATES, (AVERAGE NON ZERO, AVERAGE, MAX), CYCLONE PRESSURE AVAILABILITY ALLOWS KPI'S TO BE MET AND EXCEEDED.

MASSIVE'S MASS BALANCING SPECIALISTS PAY CLOSE ATTENTION TO ALL ASPECTS OF THE OPERATION AND PROCESSES INVOLVED ON A DAY TO DAY BASIS AND AUDIT ALL DATA THAT CAN BE RELIED UPON TO MAKE VITAL DECISIONS IN ORDER TO MAXIMISE VALUE. THE MASS BALANCING SPECIALIST WILL BE AVAILABLE TO SIT IN ONSITE RECON MEETINGS IN ORDER TO PROVIDE ANY INSIGHT REQUIRED IN ORDER TO EFFECTIVELY CLOSE OUT THE MONTH. STOCKPILE AND PIT SURVEYING

THROUGH THE INTEGRATION OF MASS X VOLUME, OUR INHOUSE SURVEY SPECIALISTS, MASSIVE IS ABLE TO PROVIDE ACCURATE AND RELIABLE DATA THAT



TECHNICAL QUESTIONS

WHAT CAN BE INTEGRATED INTO THE MONITORING SOLUTION?

ANY INSTRUMENT THAT IS ABLE TO COMMUNICATE VIA:

- MODBUS
- PROFIBUS
- PROFINET
- ANYBUS
- RS-232
- RS-485
- ANALOGUE OUTPUTS
- DIGITAL OUTPUTS

HOW DOES THE SYSTEM COMMUNICATE DATA?

OUR SOLUTION HAS BEEN DESIGNED TO BE FLEXIBLE IN TERMS OF DATA TRANSMISSION, ALLOWING FOR IMPLEMENTATION IN DIFFERENT ENVIORNENTS AND IS ABLE TO CONNECT VIA:

- CELLULAR SIGNAL(MQTT, UDP, LTE),
- WIFI,
- ETHERNET,

IS THERE A DELAY TO ACCESS THE DATA?

DATA TRANSMISSION AND ACCESS WILL VARY BASED ON THE REQUIREMENTS, HOWEVER DATA TRANSMISSION OCCURS BETWEEN ONCE PER SECOND OR ONCE PER HOUR.

WHO CAN ACCESS THE DATA?

ALL DATA IS STORED IN HOUSE ON PRIVATE SERVERS AND ONLY AVAILABLE TO OUR INTERNAL CONTROL ROOM AND PERSONNEL DESIGNATED BY THE CUSTOMER THROUGH THE DIGITAL PLATFORM.

HOW LONG IS DATA AVAILABLE FOR?

ONCE RECEIVED ALL DATA WILL AVAILABLE BE AVAILABLE UNTIL THE TERMINATION OF CONTRACT.

WHERE IS THE DATA AVAILABLE?

ALL DATA IS AVAILABLE THROUGH THE WEB PORTAL AND IS ACCESSIBLE BY ANY DEVICE THAT IS ABLE TO CONNECT TO THE INTERNET AND COMMUNICATE THROUGH HTTPS FROM ANYWHERE IN THE WORLD.

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